



## **EXTRA CARE** from Patient Advocate

Thinking Differently About  
Your Employees Healthcare

**Patient Advocate** ™  
Informed Healthcare Choices

# Benefits

## For you the Employer

- ▶ Provide a valuable health and wellbeing service for your employees and their families.
- ▶ Access to a dedicated nurse led case manager for personalised support and advice at anytime during an episode of ill health/injury or health concern.
- ▶ Empower your employees to make informed decisions through better education and understanding of their treatment options.
- ▶ Address all health conditions either newly diagnosed or long term.
- ▶ Prompt access to out-patient diagnostics and consultations.
- ▶ Prompt access to treatment.
- ▶ Appropriate treatment pathways and access to second opinions if required.
- ▶ Enhance treatment outcomes.
- ▶ Earlier return to work.
- ▶ Cost effective high quality solution to enhance your employees health.



## Our Solution

Patient Advocate uses the wider NHS framework and e-Referral arrangement allowing your employees and their families to receive the right care, at the right time, in the right place, nationwide, in either NHS or private hospitals. Patient Advocate aims to reduce employee absence from work, improve your employee understanding of their health issues and help them you make informed choices about their treatment and care, both in the short and long term.

## Benefits of EXTRA CARE for your employees

- ▶ Up to £3,000 per member or dependent, and up to a maximum of £6,000 per family a year. Your employees and their families are eligible to make a claim after 90 consecutive days from the start of the service. In the intervening time, all consultations and diagnostic tests will be case managed by Patient Advocate nurse case managers, via NHS and/or e-Referral service.
- ▶ Your employees dependents are eligible, up to three children, from the age of 1 year to 18 years, who remain living with the member.
- ▶ Patient Advocate nurse case managers provide patient centred, initial assessments, guidance and support to identify alternative appropriate treatment pathways that provide expedient access to diagnostic tests and consultations as far as possible.
- ▶ Patient Advocate **EXTRA CARE** provides your employees and their dependents with all the benefits of the NHS and e-Referral services.
- ▶ Hospital charges and consultation fees will be paid directly to the hospital or medical specialists by Patient Advocate Ltd.
- ▶ Specific exclusions apply (see Full Terms and Conditions - [www.patientadvocate.co.uk/resources](http://www.patientadvocate.co.uk/resources)).
- ▶ For full details and further information regarding this healthcare solution, please contact Patient Advocate Ltd on **020 7160 9735** or email on [info@patientadvocate.co.uk](mailto:info@patientadvocate.co.uk)

**Patient Advocate has a dedicated Helpline for members to call from 9am to 5pm Monday to Friday, 020 7160 9736**